



# FROM OUR FAMILY TO YOURS

*A letter from the owners*

**Dear Customer,**

*Happy Independence Day from our family! As we celebrate our nation's 27th year of Independence, let us reflect on the ideas and beliefs that make us who we are and pray for continued guidance and future prosperity.*

Over 40 years ago, we started as a small shop in the back of our house. Since then we have lived together, grown together, and celebrated together. As we look forward to the future together, we want to find ways to serve you better.

Here at Surangel and Sons Co., we believe that communication is the key to success. We want to provide you with the latest news of what is happening inside our company. We want to inform you of our newest arrivals. We want to celebrate with you on our collective accomplishments. That is why, starting today, we are releasing the Surangel Scoop, a monthly newsletter to keep you in the loop.

The Surangel Scoop will feature current employees, new additions to our ever growing family, announcements, sales, and more. We also want to hear from you! That is why we have included a customer satisfaction survey link on the second page. Please take a few moments to scan the QR code and complete the survey. We want to know how we can serve you better. How can we better meet your expectations? Are you able to find everything you are shopping in for? What products would you like to see on our shelves? We look forward to communicating with you, our valued customers, and learning how we can best meet your needs.

Respectfully,  
The Surangel Whipps Family

